

Showcase modern calling capabilities and build a plan to deploy and adopt Microsoft Teams Phone

# Modernise Communications Workshop

## Calling with Microsoft Teams Phone

Now more than ever, businesses need a modern voice solution and phone system capabilities that combines unified communication and teamwork. Microsoft Teams Phone provides the features organisations need to deliver seamless, collaborative experiences for employees, business partners, and customers. Because implementation of calling solutions can be complex and involves network remediation, Microsoft 365 service deployment, telephone number provisioning/porting, and device deployment, customers need partners with this highly specialised skillset.

## Modernise Communications Workshop

Introducing the Modernise Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through ‘Art of the Possible’ demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.



### Assess

Gather information on current environment, spaces, and meeting practices



### Art of the Possible

Showcase Microsoft Teams Rooms and hybrid meeting experiences



### Build the Plan

Build the strategy and roadmap for deployment of Microsoft Teams Rooms and hybrid meetings

## Workshop deliverables

Insight will design the workshop based on information and recommendations that are discussed in the initial engagement setup:

- An evaluation of your current telephony and PBX needs
- Environmental and workload analysis, including existing infrastructure and telephony state
- Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
- Direction on how to transition various user profiles into a modern collaboration and communication environment
- Showcase the rich portfolio of third-party applications and devices that can complement the Microsoft Teams Phone experience
- Customised, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone



*Specific workshop deliverables will be outlined by a SoW which will detail the structure and expectations.*