

Get ready to achieve more with Microsoft Teams

Enable Frontline Workshop

As the hub for teamwork, Microsoft Teams is designed to help organisations improve collaboration and increase efficiency by automating key business processes. With the **Enable Frontline Workshop**, customers will work through various frontline worker challenges and pain points to identify top prioritised scenarios for their frontline workforce.

See what's possible

At Insight, our consultants will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

Enable your frontline workforce to achieve more

Insight will design the workshop based on information and recommendations that are discussed in the initial engagement setup:



Connect and engage your workforce

Highlights include:

- Teams chat, voice & file-sharing
- Viva (Connections, Learning, Insights), Yammer
- Praise, Walkie Talkie, Surface, Partner Devices



Enhance workforce management

Highlights include:

- Shifts and Tasks in Teams
- Time Clock
- Workforce Management ISV connectors (Kronos, Blue Yonder, Reflexis)



Increase operational efficiency

Highlights include:

- Teams Platform, Power Automate
- Approvals, List, Virtual Visits
- Line of Business apps and integrations



Safeguard your business

Highlights include:

- Frontline policy packages, Team Templates
- AAD Identity & Access Management
- Microsoft Endpoint Manager, Surface

Specific workshop deliverables will be outlined by a SoW which will detail the structure and expectations.

We'll work with you to:

- ✓ Identify and prioritise key use case scenarios
- ✓ Explore opportunities to streamline business processes and improve productivity outcomes
- ✓ Provide an implementation plan and next steps to help you achieve your desired goals